Evaluation Form for Transportation Management Study Tour July 2000

Please complete this form. Your comments will help us improve upcoming workshops and to plan future in-country training sessions. Please use your Study Tour Schedule while filling out this form.

Study Tour Goals:		
Did the 2-week study tour meet your overall expectations? Yes	<u>10</u>	No
If not, why not?		

What was the highlight of the study tour?

- -the immense number of new concepts that we lack at home e.g. the close collaboration of stakeholders in the transportation industry.
- -training and exposure on transportation issues, methods especially on policy and systems.
- -1) be exposed to the linkages between the transport sector (highways/trains) in facilitating the mobility of agricultural produce; 2) possibility of enhancing trade between USA and Tanzania
- -overall transportation management
- -visit to Baltimore Port
- -tour to ports of Norfolk and Baltimore
- -practical exposure to how ports operate, exposure to public/private sector are integrated in terms of data collection analysis and dissemination
- -TRB Conference
- -visits to yard & railways
- -the presentations at DOT, World Bank, and Baltimore Port

List at least 3 new ideas gained from this visit that you can utilize in your work.

- 1) collection, analysis, dissemination and use of data; 2) integrated approach to issues related to transportation; 3) demarcation of duties and responsibilities between the state and federal govts.
- -1) reduction of cargo pilferage; 2)customer meetings with gov't and other stakeholders; 3) improved management of transportation sources
- -1) professionalism leading the transport sector the role of Transportation Research Board; 2) intervention of state and private sector on both economic and social issues; 3) the support the govt is giving to the farmers/ agricultural matters
- -1) taking bold steps towards railway privatization; 2) complete deregulation of transportation operation; 3) need for seamless transportation among states
- -1) importance of data collection & analysis; 2) reaching consensus; 3) organizations that can provide information/expertise in the transport industry
- -1) development of strategic plan; 2) need to be aware of the social impacts of retrenchment; 3) need to emphasis collaboration with stakeholders in policy making
- -1) strong interrelations between research and development and industry; 2) linkages (functional) between private and public sector in utilize resources; 3) policy coordination and harmonization
- -1) setting up of data collection Bureau (research commission); 2) ferry service utilization for freight and passenger transportation
- -1) high efficiency at the yard; 2) meeting of stakeholders; 3) security at ports
- -1) data collection, analysis, and dissemination such as at TRB and DOT extremely important in decision making; 2) specialization extremely essential for service dating; 3) collaboration between federal and state depts also between govts and private sector

Were the housing accommodations acceptable? Yes No	
Were the travel arrangements in the U.S? Satisfactory? Yes10No	
Were overall logistics efficient? Yes 10 No No	
Was the overall study tour well organized? Yes 10 No If not, please p comments.	rovide

On -Site Visits:

What was the value of the On-Site Visits?

- -we learned first hand on how various stakeholders inter-related and worked with each other.
- -the site visits were valuable in that I was exposed to better ways of container handling at the railways, yard, and handling and coordination between customers and stakeholders
- -the Baltimore visit was the most effective the success of state/private sector participation in addressing economic as well as social issues (job creating)
- -enabled me to have on spot assessment of the issues 1,2,3, above
- -practical experience -utilization of resources civil/military cargo security
- -gain first hand experience with port operations
- -practical ways of doing things at the ports
- -first hand information on the evolutionary changes the transport/port industry is undergoing
- -more impact of interesting issues
- -Norfolk: joint use of assets and equipment between govt and private sector; intermodal ism -its efficiency at the CST; Baltimore: efficiency in Port management-lack of corruption

Technical Presentations:

Which of the Technical Presentations by Government officials was least helpful?

- -Maritime Administration -Michael Someck
- one on inspection of agricultural goods for export
- -annual transportation analysis report
- -presentation by Michael Someck of the Maritime Administration of DOT
- -none
- -all were informative
- -office of Maritime Administration -Michael Someck
- -none

Lambert

Which presentation(s) provided the most utility for your work situation? Please list by name, but not more than 5. List in order of importance, starting with one as the most important.

- -1) overview of int'l programs and technology transfer -Leslie Wright; 2) annual transportation analysis report Lisa Randall/Felix Tagoe; 3) overview of agencies in USDA Brian McKee/Ken Lee; 4) Meeting with maritime administration Michael Someck; 5) freight analytical framework -Bruce
- -1)update on the activities of the office of freight management-Bruce Lambert; 2)discussions with Baltimore marketing and sales assistant; 3) Washington grain training; 4) Discussions with ministry of Transport; 5) public/private partnerships in New York Ferry operations
- -1) highway administration -Bruce Lambert; 2) international program & technology transfer centers-Leslie Wright

- -1) railway concessioning in Africa; 2) port privatization, security; 3) consensus building; 4) a technical paper on ships scheduling (TRB); 5) presentation by highway dept. at DOT
- -1) harmonization of transport activities in USA; 2) management of multi modal terminal; 3) data collection, analysis & dissemination; 4) clear definition/demarcation of responsibilities; 5) regulatory bodies -federal & state
- -1) Ken Lee-FSIS; 2) Brian McKee-GIPSA; 3) King Gee-Federal Highway Administration; 4) Leslie Wright -FHA; 5) L. Randall and F. Togoe -Burea of Transportation
- -1) discussions at the World Bank; 2) Department of Transportation; 3) Visit to Baltimore Port and the discussions held with the consultant -as they apply generally
- -1) DOT visit; 2) Port Tour of Baltimore; 3) Port Tour Norfolk; 4) World Bank Visit
- -1) World Bank -Railways; 2) Port of Virginia
- 1) DOT; 2) USDA; 3) World Bank; 4) TRB; 5) port visits to Norfolk & Baltimore

Process Sessions (Andualem)

Were these sessions helpful in considering how to use information acquired during the study tour?

Orientation:	Yes	10	No	
Consensus:	Yes	10	No	
Re-entry Strategies:	Yes	10	No	

If helpful, please explain how, and if not, please indicate why not.

- -1)they gave us an insight into how people can cut across and over borders to share common aspirations; 2) it demonstrated how difficult it was to reach consensus; 3) it shows how to establish entry points
- the sessions were helpful in helping us to get direction of the issues discussed
- enabled us to reflect throughly on issues we encountered during the site visits
- -the sessions were helpful in critiquing the ideas and experience gained in the tour
- -other than what I learned, these forums provided the opportunity of learning from colleagues
- -these set the goals, kept us in focus of the goals, and enabled setting in country plan
- -they helped in understanding the goals and objectives of the study tour; more importantly, they were useful in understanding the American system vs the EAC perspectives

What is your overall assessment of the 2-week study tour?

Excellent	<u>4</u>
Good	6
Fair	
Poor	

We welcome your suggestions for future U.S. study tours.

- -the study tour was well organized but it will serve a large number of participants if such tours were to be held in the region
- -include one work of attachment in best topic
- -focus on issues related what is taking place such as the privatization process

- -more site visits could be important; include socials after
- -include documentation procedures -customs dept., port operations etc
- -increase number of on-site-visits by one or two
- -objectives of the tour should be clearly spelt out e.g. any material to be shown
- -send objective and goals of the tour ahead of the arrival in USA will assist keeping focus
- -more field visits
- -after in country training courses I support that another study tour be organized to assess the impact of this tour may be after 2 years

Once you've returned home, what training sessions (topics) would facilitate your work in your country?

- -time management; specialization; integrated approach; information technology/data/intermodular
- -discussions with Baltimore marketing & sales assistant; freight analytical framework overview & trends; annual transportation analysis report; concessioning of TRC
- -state/private sector intervention
- -railway concessioning
- -harmonization of regional transportation issues
- -management of transportation data; effective management of regulatory agency; effective collaboration by stakeholders
- -1) management of data and information; 2) privatization/concessings; 3) strategic planning; 4) best procurement procedures; 5)seamless transportation management
- -setting up programs for value of collecting, analyzing and disseminating data
- -1) security; 2) planning; 3) forum
- -1)intermodal transportation in Uganda; 2) strategic planning in transport sector

Which training sessions (topics) should be organized on a regional basis?

- -handling of hazardous materials; management and negotiating skills
- -privatization; intermodal freight development
- -capacity building of professional bodies on data and information set
- seamless transportation management course
- -negotiation skills; best practices in procurement procedures
- -effective management of intermodal systems of transportation
- -1) management of data and information; 2) strategic planning; 4) seamless transportation management
- -data collection/dissemination harmonization programs
- -planning
- -1) multi modal transport development in EAC; 2) seamless transport management in EAC